



## SERVICES PORTFOLIO

### IT Security & Compliance

Staying a step ahead of the bad guys requires focused management and execution. Make sure business technology protection is a priority.

### IT Support Services

We monitor and manage our clients' networks, desktops, and everything in between.

### Physical Security

There's one thing everyone agrees on - protecting your people and your assets is absolutely critical.

### Corporate Audio, Video Services

Keep your people connected. Conferencing and video room systems save time, money and travel.

### Structured Cable | Wireless Access

As the size and nature of your business changes, so will your need for IT access and more speed.

### Professional Consulting Services

Need advice for a big project or want strategic input that will help you meet your IT goals?



## Managed Service Plans

# ManageIT Service Program

### Full-service IT support with a predictable, monthly budget

Designed to keep your organization within a defined budget, *ManageIT* includes services and support products that enable NuLeaf to maintain and manage your organization's network. NuLeaf keeps your IT healthy by proactively addressing problems detected by industry leading monitoring products and solutions that we deploy at your locations.

### *ManageIT* includes...

- Sentinel for Server - set up on all of your servers
- Sentinel for Network - set up at your main site and all remote offices
- Sentinel for Workstations - covers all of your users' primary office devices
- ProtectIT for Servers - backs up all of your organization's servers
- ProtectIT for Workstations - backs up all of your users' office devices
- Guaranteed response time window of 4 business hours
- First-attempt repair is always offsite to save on travel charges and onsite minimums
- Dedicated primary Technical Consultant who visits you onsite to review your network health 4 times each year and a Business Solutions Consultant who provides high-level consultations twice a year

### Extra project assistance is always available...

With *ManageIT* you're dedicated support team is always available to help with:

- Installing a new business application
- Moving to a new site location or expanding an office
- Adding a new site location
- Changing and / or upgrading hardware
- Changing and / or upgrading software

### More ManageIT offerings available to protect your IT...

- Hosted Email with Spam Filtering
- Spam Filtering
- ProtectIT for BDR - Server
- ProtectIT Offsite Storage

## We Make IT Easy

When keeping your IT on track is a top priority – NuLeaf makes IT happen – at a cost that makes sense.